

**FOR IMMEDIATE RELEASE:**

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## **Metrocare Announces Opening of New Mental Health Clinic Serving Children, Adolescents, and Adults in Dallas County**

**December 4, 2024 (Dallas, TX)** – Metrocare, the largest provider of mental health services in North Texas, is pleased to announce the opening of its newest mental health clinic, Metrocare Elam Family Mental Health Clinic, on Monday, December 2. Located at 9209 Elam Road, Dallas, TX, this new clinic will serve the residents of southeastern Dallas, Balch Springs, Pleasant Grove, Wilmer, Hutchins, Seagoville, Mesquite and other nearby communities in Dallas County, specifically addressing an area identified in thorough analysis and needs assessment of gaps in available services. This new facility will offer a comprehensive range of behavioral health services for children, adolescents, and adults, marking another milestone in Metrocare's commitment to improving access to mental health care across Dallas County.

For over 55 years, Metrocare has provided essential services to individuals facing mental health challenges and intellectual and developmental disabilities. Metrocare serves over 50,000 children, teens, and adults annually, providing everything from mental health counseling to specialized services for veterans and their families, primary care, accessible pharmacies, permanent-supportive housing services, and more.

"We are proud to open our new clinic on Elam Road, which will allow us to continue our mission of making mental health care accessible and equitable for all," said Dr. John Burruss, CEO of Metrocare. "Our focus on providing high-quality, holistic care ensures that everyone, regardless of age or background, has access to the resources they need to thrive mentally, emotionally, and physically."

**The new clinic will offer a full range of mental health services**, including individual therapy, group therapy, psychiatric services, and crisis intervention, **regardless of ability to pay**. All Metrocare mental health clinics serve walk-ins, ensuring immediate access to care. Our dedicated staff, who manage an average of 2,700 clinic-encounters each day, are committed to providing timely and compassionate support to all individuals seeking assistance.

To officially celebrate the opening of the Metrocare Elam Family Mental Health Clinic, a grand-opening ceremony will be held in early 2025. The public will be invited to attend the event, which will include a

ribbon cutting ceremony, guided tour, and opportunities to learn more about the services provided at the clinic.

For more information on Metrocare, visit <https://www.metrocareservices.org/> or call (214) 743-1200.

**About Metrocare:** Metrocare is the largest provider of mental health, developmental disability and permanent supported housing services in Dallas County, serving over 50,000 children, teens and adults annually. For over 55 years, Metrocare has provided a broad array of services from mental health care, primary care, services for veterans and their loved ones, accessible pharmacies, homeless outreach, supportive social services, and more. Metrocare provides specialty mental health services to over 10,000 children and teens and has numerous programs for babies, children and adults with disabilities, including Early Childhood Intervention, Flourishing Families, and Healthy Transitions, as well as two specialty autism clinics in Dallas and DeSoto. In conjunction with clinical care, Metrocare's Altshuler Center for Education and Research (ACER) is transforming the community mental health landscape of North Texas through workforce development focused on innovative partnerships and exceptional trauma-informed training.

Metrocare upholds the person-centered philosophy to **focus care on the needs of individual**. We take care to ensure that people's preferences, needs and values guide clinical decisions and to provide care that is respectful of and responsive to those we serve. We see ourselves as partners in healing with our clients and their support network.

